



C8 (EA/SA/INTA)

Instructions for Use



Additional online content

Tap, click or scan the QR code to access additional online resources.

There are video tutorials to help you operate your C8.




jura.com/support-C8

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1 Control elements



- 1 Service socket for optional JURA Wi-Fi Connect
- 2 Grinder adjustment switch
- 3 Bean container with aroma preservation cover
- 4 Water tank(under cover)
- 5 Multi-function buttons (button function depends on what is shown in the display)
- 6 Display
- 7 Height-adjustable dual spout
- 8 Cup grille with aperture
- 9 Insert for drip tray
- 10 Drip tray
- 11 Coffee grounds container
- 12 Mains cable (permanently connected or plug-in) (back of the machine)
- 13 Filler funnel for ground coffee (removable)
- 14 On/Off button 
- 15 Container for milk system cleaning
- 16 Measuring spoon for ground coffee





2 For your safety

Comply with the instructions for use

Before using the machine, read these instructions for use thoroughly and completely and comply with the instructions they contain. Keep these instructions for use close to the machine and pass them on to the next user.

Failure to observe the instructions for use may result in serious injuries or damage to property. Safety information is therefore indicated as follows:

 WARNING	Indicates circumstances that may result in serious injuries or death.
 CAUTION	Indicates circumstances that may result in minor injuries.
CAUTION	Indicates circumstances that may result in damage to property.

Proper use

The machine is intended for private domestic use. It should only be used to prepare coffee and to heat milk. Any other use is considered inappropriate.

User limitations

People, including children, who

- do not have the physical, sensory or mental capabilities to use the machine safely or
- are inexperienced or lack knowledge

must be supervised by a responsible person when using it, or must be instructed in how to use it correctly.

When using the CLARIS Smart+ filter cartridge or a JURA Wi-Fi Connect, wireless connections are established. Specific details on the frequency band used and the maximum transmission power can be found in the '11 Technical data' section.


Use by children

Children must be able to recognise and understand the potential dangers arising from incorrect use:

- Keep **children under the age of 8** away from the machine, or supervise them constantly.
- **Children aged 8 and over** may only operate the machine without supervision if they have been instructed in how to use it safely.
- Children may not clean or service the machine unless supervised by a responsible person.
- Do not allow children to play with the machine.


What to do in the event of damage

Never use a damaged machine or mains cable. This could result in fatal electric shock.

- In the event of signs of damage, disconnect the machine from the mains. To do this, first switch the C8 off with the On/Off button . Only then should you remove the mains plug from the power socket.
- Replace a damaged **plug-in mains cable** with an original JURA mains cable. Unsuitable mains cables may result in consequential damage.
- Only permit authorised JURA service centres to carry out **repairs to the machine** and the **permanently connected mains cable**. Unsuitable repairs may result in consequential damage.


Preventing damage

To avoid damage to the machine and the mains cable:

- The C8 must not be placed in a cabinet when in use.
- Do not use the C8 and the mains cable near hot surfaces.
- Do not allow the mains cable to rub against sharp edges and ensure that it does not become trapped.
- Never allow the mains cable to loosely hang down. The mains cable could pose a tripping hazard or become damaged.
- Protect the C8 from weather and direct sunlight.
- Only connect the C8 to a mains voltage corresponding to that stated on the rating plate. The rating plate is located on the underside.
- Connect the C8 directly to a domestic power socket. Using multi-socket adapters or extension cords may cause overheating.
- The surface of the heating element and outer enclosure remains hot after use and the outside of the appliance may retain heat.
- Do not use alkaline or alcohol-based cleaning agents; only use mild cleaning agents and a soft cloth.
- Do not use any coffee beans treated with additives or caramelised coffee beans.
- Only fill the water tank with fresh, cold, non-carbonated water.
- Switch the machine off with the On/Off button  if you are going to be absent for a longer period of time and remove the mains plug from the power socket.
- Only use original JURA maintenance products. Use of products that are not explicitly recommended by JURA could damage your C8.

Danger of electric shock

Water conducts electricity. Do not bring water and electricity into contact with one another:

- Never touch the mains plug with wet hands.
- Do not immerse the C8 and/or mains cable in water.
- Do not put the C8 or any individual parts in the dishwasher.
- Before cleaning, switch the C8 off with the On/Off button . Always wipe the C8 with a damp cloth rather than a wet one, and protect it from prolonged exposure to water splash. The C8 must not be cleaned with a jet of water.
- The C8 is not suitable for installation on a surface where a jet of water can be used.

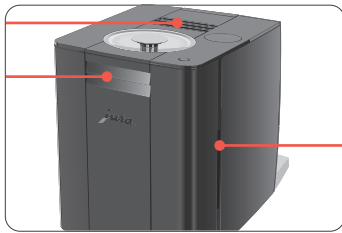
Danger of burns, scalding and injury

- Do not touch the spouts during operation. Use the handles provided.
- Optionally, your C8 can be remotely operated using mobile devices. When preparing a product or initiating a maintenance programme, make sure that other people are not put at risk – for example, through contact with the spouts.
- Be careful to ensure that the dual spout is correctly installed and clean. Otherwise parts may come loose. There is a danger of parts being swallowed.

3 Preparing and using for the first time

Setting up the machine

- ▶ Choose a spot for your C8 which protects the machine against overheating. Ensure that the ventilation slots are not covered.



- ▶ Place the C8 on a horizontal surface that is not sensitive to water.

Filling the bean container

The aroma preservation cover on the bean container ensures that the aroma of the beans is retained for longer.

CAUTION

Coffee beans which have been treated with additives (e.g. sugar), ground coffee or freeze-dried coffee will damage the grinder.

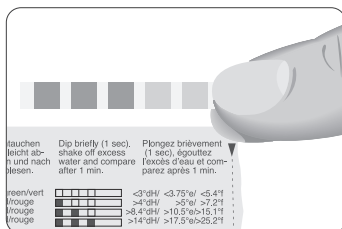
- ▶ Only use roasted, untreated coffee beans to fill the bean container.

- ▶ Remove the aroma preservation cover.
- ▶ Fill the bean container with coffee beans and close the aroma preservation cover.

Determining the water hardness

When you use the machine for the first time, you must set the water hardness. If you know the hardness of your water, go straight to the next section. If you do not know the water hardness, you can find this out first:

- ▶ Hold the Aquadur® test strip supplied under running water for one second. Shake off the water.
- ▶ Wait for about 1 minute.
- ▶ You will then be able to read the degree of water hardness from the discolouration of the Aquadur® test strip and the description on the packaging.



First-time use

⚠ WARNING

If the machine is operated with a defective mains cable, there is a danger of potentially fatal electric shock.


- ▶ Never use a machine which is damaged or has a defective mains cable.

CAUTION

Milk, sparkling mineral water or other liquids can damage the water tank or the machine.

- ▶ Only fill the water tank with fresh, cold water.

Precondition: The bean container has been filled.

- ▶ For machines with a **plug-in** mains cable: Connect the mains cable to the machine.
- ▶ Insert the mains plug into a power socket.
- ▶ Press the On/Off button  to switch the C8 on.

SPRACHE DE

- ▶ Press the > or < button until the desired language is displayed, e.g. LANGUAGE EN.

- ▶ Press the ✓ button.

WATER HARDNESS

i Please refer to the section above for a description of how to determine the water hardness.

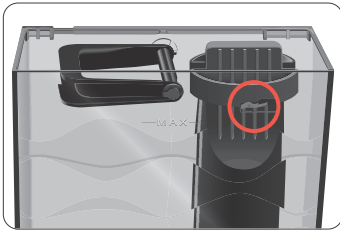
- ▶ Press the > or < button to change the setting for the water hardness.
- ▶ Press the ✓ button.

FILTER + WATER

- ▶ Remove the water tank and rinse it with cold water.
- ▶ Fit the filter cartridge extension supplied on top of the CLARIS Smart+ filter cartridge.



- ▶ Insert the filter cartridge with its extension into the water tank.
- ▶ Turn the filter cartridge clockwise until it audibly clicks into place.



- ▶ Fill the water tank with fresh, cold water and reinsert the tank.

i The machine automatically detects that you have just inserted the filter cartridge.

SAVED

RINSING

OK

EMPTY TRAY

- ▶ Empty the drip tray and put it back into the machine.



- ▶ Place a receptacle under the dual spout.



FILL SYSTEM

HEATING

RINSING

The start screen is displayed. Your C8 is ready for use.

4 Preparation

Connecting milk

Your C8 creates fine, creamy, feather-light milk foam with a perfect consistency. The most important requirement for frothing milk is a milk temperature of 4–8 °C. We would therefore recommend using a milk cooler or a milk container.

- ▶ Remove the protective cover from the dual spout.
- ▶ Connect the milk pipe to the dual spout.



i The milk system of your C8 has a connector **HP1** and an interchangeable milk spout **CX1**.

- ▶ Connect the other end of the milk pipe to a milk container or a milk cooler.

Establish Wi-Fi connection

Your C8 can be connected with J.O.E.®, your JURA app.

Precondition: J.O.E.® is installed on your mobile device and you have logged in to your home network. The optionally available JURA Wi-Fi Connect is inserted into the service socket of your C8. (After the JURA Wi-Fi Connect has been inserted, the C8 must be switched off and then on again.)



- ▶ Press the > button repeatedly to come to the third page of the start screen (**MENU**).
- ▶ Press the **MENU** button to access the menu.
- ▶ Press the > button repeatedly until **APP** is displayed.
- ▶ Press the ✓ button.
CONFIRM TO CONNECT
- ▶ Press the ✓ button.
OK

4 Preparation

Basic information about preparing drinks:

Aim	What to do
Change the coffee strength of a single product	Press the < or > button during grinding
Change the amount for a single product	Press the < or > button during preparation
Display more products	Press the > button to come to the second page of the start screen
Prepare two speciality coffees (for coffee and espresso)	Press the preparation button twice within two seconds
Change the amount, coffee strength and temperature for any given product	Press a product button for two seconds and enter the preferred settings
Stop preparation	Press the ✕ button

Coffee tastes best served hot. A cold porcelain cup cools the beverage – and impairs the taste. We therefore recommend prewarming the cups. You can purchase a JURA cup warmer from your specialised dealer.

Espresso and coffee

Example: Coffee

- ▶ Place a cup under the dual spout.



- ▶ Press the **COFFEE** button.

The preset amount of water for coffee flows into the cup.

- i** Espresso and coffee can also be prepared as a **double product**. To do this, press the **ESPRESSO** or **COFFEE** button twice. The product is prepared with two brewing operations (two strokes).

Latte macchiato and Cappuccino

Example: Latte macchiato

Precondition: Milk is connected to the dual spout.

- ▶ Place a glass under the dual spout.



- ▶ Press the **LATTE** button (on page 2 of the start screen).

The preset amount of milk foam flows into the glass.

- i** There is a short interval while the hot milk separates from the milk foam. This allows the typical layers of a latte macchiato to form.

The preset amount of water for espresso flows into the glass.

To ensure that the milk system in the dual spout always works properly, you must clean it **daily** when you have been preparing milk (see chapter 7 'Maintenance – Cleaning the milk system').

Ground coffee

You can choose to use a second coffee variety, for example decaffeinated coffee, with the filter funnel for ground coffee.

Basic information about ground coffee:

- Activate the ground coffee mode in the programming mode (**MENU**) to prepare speciality beverages with ground coffee.
- Never add more than two level measuring spoons of ground coffee.
- Use ground coffee which is not ground too finely. Very fine coffee can block up the system so that the coffee only comes out in drips.
- If you did not fill the machine with a sufficient amount of ground coffee, **ADD POWDER** is displayed and the C8 stops the operation.
- The desired speciality coffee must be prepared within approximately one minute after filling with the ground coffee. Otherwise the C8 stops the operation and is once more ready for use.
- All speciality coffees with ground coffee are always prepared following the same model.

Example: Espresso with ground coffee

- ▶ Press the > button several times to access the third page of the start screen (**MENU**).
- ▶ Press the **MENU** button to access the menu.
- ▶ Press the ✓ button.
- POWDER MODE**
- ▶ Select the setting **POWDER MODE / SINGLE**.

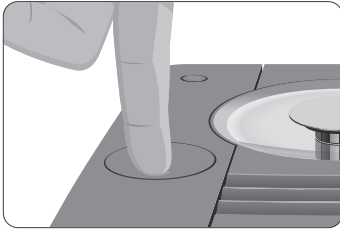
- i** Press the > button to set the various modes: **SINGLE** (ground coffee is only used for the next beverage prepared), **MULTIPLE** (the ground coffee mode remains active until the machine is switched off.)

- ▶ Press the ✓ button.

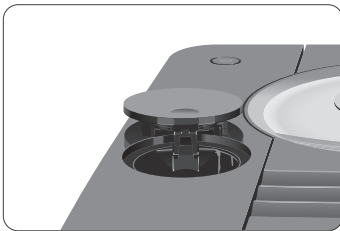
OK

4 Preparation

- ▶ Press the **X** button to return to the start screen.
- ▶ Press the **ESPRESSO** button.
- ▶ **ADD POWDER**
- ▶ Place a cup under the dual spout.
- ▶ Open the powder chute cover.



- ▶ Add the desired amount of ground coffee to the filler funnel (max. 2 level measuring spoons).



- ▶ **i** The amount of ground coffee determines the intensity and aroma of the beverage, so you can adjust it to your personal preferences.
- ▶ Close the cover.
- ▶ Press the **ESPRESSO** button.
The preset amount of water for espresso flows into the cup.

Adjusting the grinder

You can adjust the grinder to suit the degree of roast of your coffee.

CAUTION

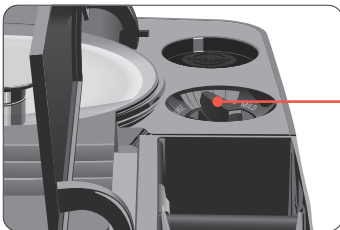
If you adjust the consistency of grind when the grinder is not operating, the grinder adjustment switch could be damaged.

- ▶ Only adjust the consistency of grind when the grinder is running.

The consistency of grind is correct if the coffee flows regularly from the coffee spout. In addition a fine, thick crema forms.

Example: Proceed as follows to change the consistency of grind **during** the preparation of an espresso.

- ▶ Place a cup under the dual spout.
- ▶ Open the cover.
- ▶ Press the **ESPRESSO** button.
- ▶ Turn the grinder adjustment switch to the desired position **while** the grinder is running.



- ▶ Close the cover.

Adjusting the product settings

Press a product button for **about two seconds** to view the list of settings (coffee strength, amount of water, etc.).

Permanent settings in programming mode always follow the same model.

Example: Proceed as follows to change the coffee strength for one coffee.

- ▶ Press the **COFFEE** button for **about two seconds**.

AROMA / BALANCED

i Different settings will be available depending on the selected product: Press the < or > button to navigate the various settings.

- ▶ Press the **↔** button to access the programme item **AROMA**.
- ▶ Press the < or > button to change the setting.
- ▶ Press the **✓** button.
- ▶ Press the **✗** button to return to the start screen.

SAVED

5 Daily operation

Switching the machine on and off

- ▶ Place a receptacle under the dual spout.



- ▶ Press the On/Off button **⏻**.

RINSING

Your C8 is switched on or off.

i When the machine is switched off, the system is only rinsed if a speciality coffee has been prepared.

i If milk has been prepared before switching off, you will be prompted to carry out milk system cleaning (**MILK CLEANING**). After 30 seconds the switch-off process continues automatically.

Filling the water tank

Daily maintenance of the machine and hygiene when handling coffee and water are key to a perfect coffee result in the cup every time. You should therefore change the water **daily**.

CAUTION

Milk, sparkling mineral water or other liquids can damage the water tank or the machine.

- ▶ Only fill the water tank with fresh, cold water.
 - ▶ Remove the water tank and rinse it with cold water.
 - ▶ Fill the water tank with fresh, cold water and reinsert the tank.
-

Maintenance actions

Optimal coffee quality depends on many factors. One important prerequisite is regular maintenance of your C8. Carry out the following steps:

Maintenance action	Daily	If necessary	Note
Empty the drip tray and coffee grounds container and rinse with warm water (The insert for the drip tray, including the drip tray itself, and the coffee grounds container are dishwasher-safe)	▪		Always empty the coffee grounds container when the machine is switched on. This is the only way of resetting the coffee grounds counter.
Clean the milk system (if heavily soiled, also dismantle and rinse it)		▪	See chapter 7 'Maintenance – Cleaning the milk system'. We recommend that you dismantle and rinse the professional fine foam frother once a week (see chapter 7 'Maintenance – Dismantling and rinsing the dual spout')
Rinse the milk pipe	▪		
Rinse the water tank	▪		
Wipe the surface of the machine with a clean, soft, damp cloth (e.g. microfibre cloth)	▪		
Changing milk pipe with connector HP1		approx. every 3 months	
Change the interchangeable milk spout CX1		approx. every 3 months	
Clean the inside of the water tank with a brush		▪	
Clean the top and bottom of the cup grille		▪	
Thoroughly clean the drip tray and coffee grounds container		▪	


6 Machine settings

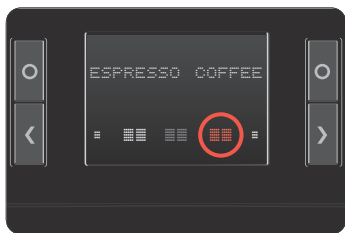
On page 3 of the start screen, you will find the **Menu** (MENU) with the **Maintenance programmes** and **Programme options** for your C8.

Programme item	Explanation
POWDER	Activate ground coffee mode to include specialities with ground coffee in the preparation options
MILK CLEANING	Clean the milk system on a daily basis if milk has been used to prepare the beverages
CLEANING DESCALING FILTER	Perform cleaning, descaling and a filter change as soon as the corresponding prompt appears
LANGUAGE	Set language
ACCESSORY (only displayed if JURA Wi-Fi Connect is being used)	Establish a wireless connection between your C8 and the Cool Control milk cooler or disconnect it again
APP (only displayed if JURA Wi-Fi Connect is being used)	Wirelessly connect the C8 to the JURA app (J.O.E.®) or disconnect again (see chapter 3 'Preparing and using for the first time – Establish Wi-Fi connection')
WATER HARDNESS	Set the hardness of the water in order to prevent a build-up of limescale in your machine (6 levels: 1-5/6-10/11-15/16-20/21-25/26-30 °dH)
UNITS	Set the unit for the amount of water (ml or oz)
SWITCH-OFF TIME	Set the automatic switch-off time to save energy (switch-off after 30 minutes or 1/2/4 hours after the last action on the machine)
FACTORY SET.	Reset your C8 to factory settings (the machine then switches off)
EMPTY SYSTEM	Empty the system to protect the C8 from frost damage during transport (see chapter 10 'Transport and environmentally friendly disposal – Transport / Emptying the system')

7 Maintenance

Basic information about maintenance:

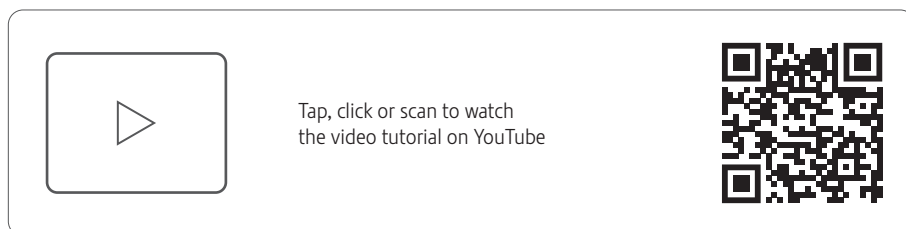
- If a maintenance programme is required, the dots  on page 3 of the start screen will turn red. In the menu, simply navigate to the required maintenance programme to start it.
- Carry out each maintenance programme when you are prompted to do so.



Automatic milk system rinsing

15 minutes after milk preparation, the milk system is **automatically** rinsed. Therefore always place a receptacle under the dual spout after preparing milk.

Cleaning the milk system



To ensure that the milk system in the dual spout always works properly, you must clean it **daily** when you have been preparing milk

CAUTION

If the wrong cleaning agent is used, the machine could be damaged and/or traces could be left behind in the water.

- ▶ Use only original JURA maintenance products.

i JURA milk system cleaner is available from specialised dealers.

i Use the container supplied for milk system cleaning.

- ▶ Press the > button several times to access the third page of the start screen (**MENU**).
- ▶ Press the **MENU** button.
POWDER
- ▶ Press the > button.
MILK CLEANING
- ▶ Press the ✓ button.
- ▶ Press the ✓ button again.
MINI TABS + WATER
- ▶ Remove the milk pipe from the milk container or milk cooler.
- ▶ Add 1 dosing unit of milk system cleaner to the **front part** of the container.

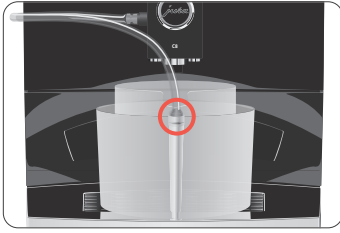


- ▶ Then fill with warm water up to the **upper mark**.
- ▶ Press the ✓ button.



CONNECT MILK PIPE

7 Maintenance

- ▶ Place the container under the dual spout and connect the milk pipe with the container.



i To connect the milk pipe to the container correctly, the pipe must be fitted with a **HP3** connector.

- ▶ Press the  button.
The milk system is cleaned.
The operation is interrupted, **FRESH WATER**
- ▶ Rinse the container thoroughly and fill the front part with fresh water up to the **upper mark**.
- ▶ Place the container back under the dual spout and reconnect the milk pipe with the container.
- ▶ Press the  button.
The milk system will be rinsed with fresh water. The operation stops automatically.

Dismantling and rinsing the dual spout

If insufficient foam is produced when the milk is frothed or milk sprays out of the dual spout, the spout may be dirty. If this happens, dismantle and rinse the dual spout.

i We recommend dismantling and rinsing the dual spout once a week.

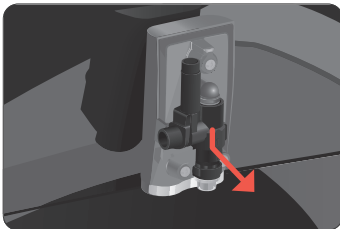
- ▶ Remove the milk pipe and rinse it thoroughly under running water.



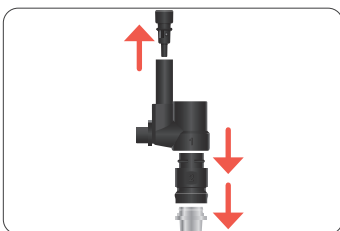
- ▶ Pull the cover of the dual spout forwards and off.



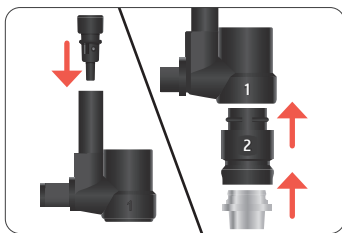
- ▶ Remove the milk system from the dual spout.



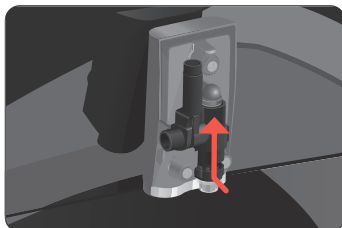
- ▶ Dismantle the milk system into its individual parts.



- Rinse all the parts under running water. If there are severely dried-on milk residues, firstly immerse the individual parts in a solution of 250 ml water and one dosing unit of JURA milk system cleaner. Then rinse the individual parts thoroughly.
- Reassemble the milk system. When doing this, note the numbering of the individual parts.



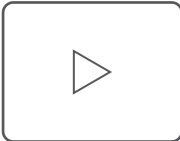
- Fit the assembled individual parts back in the dual spout and press it firmly.




- Fit the cover of the dual spout.



Inserting/changing the filter



Tap, click or scan to watch
the video tutorial on YouTube



Once the filter cartridge stops working (depending on the water hardness setting), the C8 will prompt you to change the filter.

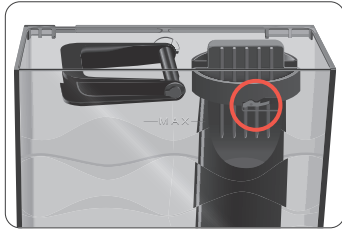
- i** Your C8 no longer has to be descaled if you are using the CLARIS Smart+ filter cartridge.
- i** CLARIS Smart+ filter cartridges are available from specialised dealers.
- Remove and empty the water tank.
- Turn the filter cartridge anticlockwise and remove it along with the extension from the water tank.
- Fit the filter cartridge extension on top of a **new** CLARIS Smart+ filter cartridge.



- Insert the filter cartridge with its extension into the water tank.

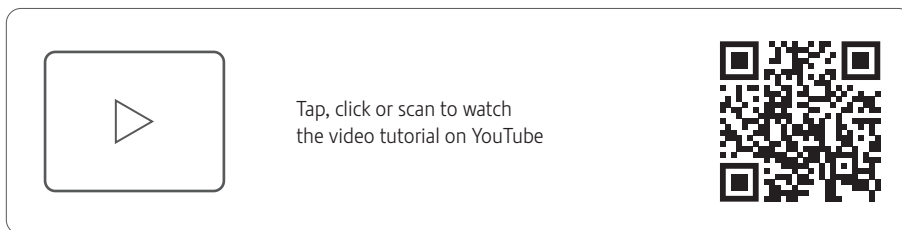
7 Maintenance

- ▶ Turn the filter cartridge clockwise until it audibly clicks into place.



- ▶ Fill the water tank with fresh, cold water and reinsert the tank. The machine automatically detects that you have just inserted/changed the filter cartridge. **RINSING**, water flows directly into the drip tray. **EMPTY TRAY**
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.

Cleaning the machine



After 180 preparations or 80 switch-on rinses, the C8 will prompt you to clean it.

CAUTION

If the wrong cleaning agent is used, the machine could be damaged and/or traces could be left behind in the water.

- ▶ Use only original JURA maintenance products.

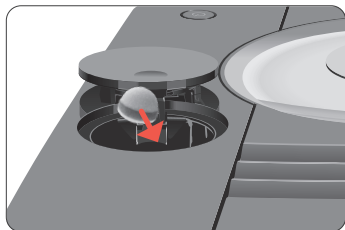
- i** The cleaning programme lasts approximately 20 minutes.
- i** Do not interrupt the cleaning programme. The quality of cleaning will be impaired if you do so.
- i** JURA cleaning tablets are available from specialised dealers.

- ▶ Fill the water tank.
- ▶ Press the > button several times to access the third page of the screen (**MENU**).
- ▶ Press **MENU**. **POWDER**
- ▶ Press the > button several times until **CLEANING** is shown.
- ▶ Press the ✓ button.
- ▶ Press ✓ again. **EMPTY GROUNDS**
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.
- ▶ Place a receptacle under the dual spout.



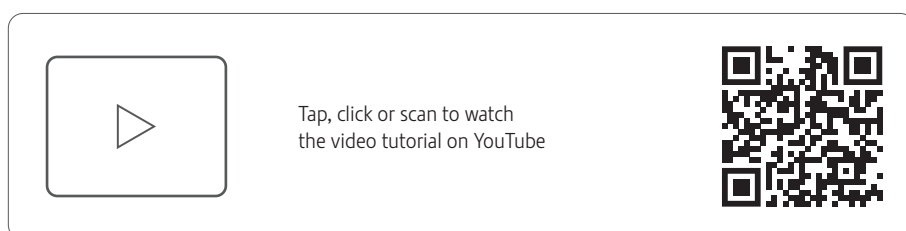
- ▶ Press the ✓ button. **CLEANING**
- The operation is interrupted, **INSERT TABLET**.
- ▶ Open the cover of the filler funnel for ground coffee.

- ▶ Insert a JURA cleaning tablet into the filler funnel.



- ▶ Close the filler funnel cover.
- ▶ Press the ✓ button.
CLEANING, water flows out of the dual spout repeatedly.
The operation is interrupted, EMPTY GROUNDS
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.

Descaling the machine



The C8 builds up deposits of limescale over time and automatically prompts you to descale it when necessary. The degree of calcification depends on the hardness of your water.

- i** If you are using a CLARIS Smart+ filter cartridge, you will not be prompted to descale.

⚠ CAUTION

If the descaling agent comes into contact with the skin or eyes, this can cause irritation.

- ▶ Avoid contact with the skin or eyes.
- ▶ Rinse off the descaling agent with clean water. Should you get any descaling agent in your eye, see a doctor.

CAUTION

If the wrong descaling agent is used, the machine could be damaged and/or traces could be left behind in the water.

- ▶ Use only original JURA maintenance products.

CAUTION

If the descaling operation is interrupted, there may be damage to the machine.

- ▶ Allow the descaling programme to run to the end.

CAUTION

If the descaling agent comes into contact with sensitive surfaces (e.g. marble), damage cannot be ruled out.

- ▶ Clean up any splashes immediately.

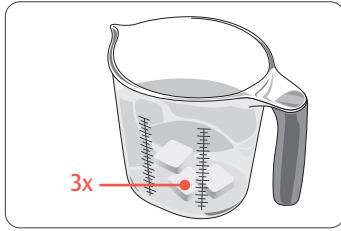
- i** The descaling programme lasts approximately 20 minutes.

- i** JURA descaling tablets are available from specialised dealers.

- ▶ Press the > button several times to access the third page of the start screen (MENU).
- ▶ Press the MENU button.
POWDER
- ▶ Press the > button several times until DESCALING is displayed.
- ▶ Press the ✓ button.
- ▶ Press the ✓ button again.
EMPTY GROUNDS
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.
DESC. TABS + WATER IN TANK
- ▶ Remove and empty the water tank.

7 Maintenance

- ▶ Completely dissolve 3 JURA descaling tablets in a receptacle holding 500 ml of water. This may take several minutes.



- ▶ Pour the solution into the **empty** water tank and insert it into the machine.
- ▶ Place a receptacle under the dual spout.



- ▶ Press the ✓ button.
DESCALING
The operation is interrupted, **EMPTY GROUNDS**.
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.
FRESH WATER
- ▶ Empty the receptacle and place it under the dual spout again.



- ▶ Remove the water tank and rinse it thoroughly.
- ▶ Fill the water tank with fresh, cold water and reinsert the tank.
- ▶ Press the ✓ button.
RINSING
The operation is interrupted, **EMPTY GROUNDS**.
- ▶ Empty the drip tray and coffee grounds container and put them back into the machine.

i If the descaling operation stops unexpectedly, rinse the water tank thoroughly.

Descaling the water tank


Limescale deposits may form in the water tank. To ensure correct function of the machine, descale the water tank from time to time.

- ▶ Remove the water tank.
- ▶ If you use a CLARIS Smart+ filter cartridge, remove this.
- ▶ Completely fill the water tank and dissolve 3 JURA descaling tablets in it.
- ▶ Leave the water tank with the descaling solution for several hours (e.g. overnight).
- ▶ Empty the water tank and rinse it thoroughly.
- ▶ If you use a CLARIS Smart+ filter cartridge, insert this again.
- ▶ Fill the water tank with fresh, cold water and reinsert the tank.

Cleaning the bean container

Coffee beans may be covered with a slight oil film which remains on the walls of the bean container. These traces may negatively affect the coffee result. For this reason clean the bean container from time to time.

Precondition: **FILL BEANS** is displayed.

- ▶ Switch the machine off with the On/Off button .
- ▶ Remove the aroma preservation cover.
- ▶ Clean the bean container with a soft, dry cloth.
- ▶ Fill the bean container with coffee beans and close the aroma preservation cover.

8 Display messages

Messages on the start screen

Message	Cause/Result	Action
FILL WATER TANK	The water tank is empty. You cannot prepare any products.	▶ Fill the water tank (see chapter 5 'Daily operation – Filling the water tank').
EMPTY GROUNDS	The coffee grounds container is full. / The drip tray is full. You cannot prepare any products.	▶ Empty the coffee grounds container and the drip tray (see chapter 5 'Daily operation – Maintenance actions').
TRAY MISSING	The drip tray is not inserted correctly or is not inserted at all. You cannot prepare any products.	▶ Fit the drip tray.
FILL BEANS	The bean container is empty. You cannot prepare any products.	▶ Fill the bean container (see chapter 3 'Preparing and using for the first time – Filling the bean container').
TOO HOT	The system is too hot to start a maintenance programme.	▶ Wait a few minutes until the system has cooled down.

If a **maintenance programme** is required (filter change, cleaning, descaling), the ■■■ dots on page 3 of the start screen will turn red. Use the menu to navigate to the required maintenance programme to get started.

9 Troubleshooting

Problem	Cause/Result	Action
Insufficient foam is produced when the milk is frothed or milk sprays from the dual spout.	The dual spout is dirty.	<ul style="list-style-type: none"> ▶ Make sure the cover of the dual spout is correctly fitted. ▶ Clean the milk system in the dual spout (see chapter 7 'Maintenance – Cleaning the milk system'). ▶ Dismantle and rinse the dual spout (see chapter 7 'Maintenance – Dismantling and rinsing the dual spout').
Coffee only comes out in drips when it is being prepared.	The coffee is ground too finely and obstructs the system.	▶ Set the grinder to a coarser setting (see chapter 4 'Preparation – Adjusting the grinder').
	The water hardness may not have been correctly set.	▶ Perform descaling (see chapter 7 'Maintenance – Descaling the machine ') and check the water hardness setting in the menu.
There is dry ground coffee behind the coffee grounds container.	The beans used are resulting in an above-average volume of ground coffee.	▶ Reduce the coffee strength or choose a finer grinder setting (see chapter 4 'Preparation – Adjusting the product settings') / (see chapter 4 'Preparation – Adjusting the grinder').
Grinder is making a very loud noise.	There are foreign objects in the grinder.	▶ Contact customer support in your country (see chapter '13 JURA contact details / Legal information').
ERROR 2 or ERROR 5 is displayed.	If the machine has been exposed to the cold for a long period of time, heating may be disabled for safety reasons.	▶ Warm the machine at room temperature.
Other ERROR messages are displayed.	–	▶ Contact customer support in your country (see chapter '13 JURA contact details / Legal information').

i If you were unable to solve the problem, contact customer support in your country (see chapter '13 JURA contact details / Legal information').

10 Transport and environmentally friendly disposal

Transport / Emptying the system

Keep the packaging for your C8. It should be used to protect the machine during transport.

In order to protect the C8 from frost during transport, the system must be emptied.

Precondition: The start screen is displayed.

- ▶ Remove the milk pipe from the dual spout.
- ▶ Place a receptacle under the dual spout.



- ▶ Press the > button several times to access the third page of the start screen (MENU).
 - ▶ Press the MENU button to access the menu.
 - ▶ Press the > button several times until EMPTY SYSTEM is displayed.
 - ▶ Press the ✓ button.
CONFIRM TO / EMPTYING SYSTEM
 - ▶ Remove and empty the water tank.
 - ▶ Press the ✓ button.
EMPTYING
- Steam will continue to be discharged from the dual spout until the system is empty. Your C8 is switched off.

Disposal

Please dispose of old machines in an environmentally neutral way.



Old machines contain valuable, recyclable materials which should be recycled. Please therefore dispose of old machines via suitable collection systems.

11 Technical data

Voltage	220–240 V ~, 50 Hz
Power	1450 W
Conformity mark	CE UK
Pump pressure	static, max. 15 bar
Holding capacity of water tank (without filter)	1.6 l
Holding capacity of bean container	200 g
Holding capacity of coffee grounds container	max. 16 portions
Cable length	approx. 1.1 m
Weight	approx. 9.4 kg
Dimensions (W × H × D)	26.0 × 32.5 × 43.7 cm
Milk system with connector	HP1
Interchangeable milk spout	CX1
CLARIS filter cartridge Smart+ (RFID technology)	Frequency band 13.56 MHz Max. transmission power < 1 mW
JURA Wi-Fi Connect (Wi-Fi connection)	Frequency band 2.4 GHz Max. transmission power < 100 mW
JURA type	772

Information for testers (repeat test in accordance with DIN VDE 0701-0702): The central grounding point (CGP) is located on the underside of the machine, right next to the mains cable's connection point.

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13 JURA contact details / Legal information

JURA Elektroapparate AG
Kaffeeweltstrasse 10
CH-4626 Niederbuchsiten
Tel. +41 (0)62 38 98 233

- i** You can find additional contact details for your country at jura.com.
- i** If you need assistance with using your machine, you can find this at jura.com/service.
- i** Your opinion is important to us! Use the contact details at jura.com.

Directives

The machine complies with the following directives:

- 2014/35/EU – Low Voltage Directive
- 2014/30/EU – Electromagnetic Compatibility
- 2009/125/EC – Ecodesign Directive
- 2011/65/EU – RoHS Directive
- 2014/53/EU – Wireless Voltage Directive

A detailed EU Declaration of Conformity for your C8 can be found at jura.com/conformity.

Technical changes

We reserve the right to make technical changes. The diagrams used in these instructions for use are for illustration purposes only and do not represent the original colours of the machine. Some details of your C8 may vary.